

CASE MANAGEMENT



We at CFN provide Case Management services for clients who require a higher level of support than typical settlement services. We adopt a wraparound and ecological approach, ensuring that every aspect of a newcomer's life is considered when developing individualized solutions. This holistic approach addresses the broader context of each client's circumstances, including their social, economic, and emotional needs.

Our Case Managers work closely with newcomers to identify their unique challenges and explore a range of options. Together, they develop and implement a customized service plan that aligns with the newcomer's goals and needs. The service includes comprehensive assessments, mental health and health settlement support, and access to referrals for additional services as required. In addition to direct support, we offer group-based assistance, fostering a sense of community and peer support among newcomers.

Throughout the settlement process, we provide continuous monitoring, regular follow-ups, and adjustments to the service plan as necessary. This ongoing support ensures that individuals have the resources and guidance they need to successfully navigate their settlement journey and integrate into their new community with confidence and resilience.

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Immigration, Refugees Immigration, Réfugiés and Citizenship Canada et Citoyenneté Canada

Réfugiés Canada Canada

Alberta

To access services or for a referral please email vpreferral@centrefornewcomers.ca. For questions regarding your referral, you can either come in as a walk in, or phone 403-569-3325.